

Thank you for shopping Lil' Piece website.

## Shipping policy

The following are the terms and conditions that constitute our Shipping Policy.

Prices are shown in us dollars for conversions we recommend using a currency converter ([Currency Converter - Foreign Exchange Rates Calculator | Xe](#); [Currency Converter | Foreign Exchange Rates | OANDA](#); [Currency Converter - MSN Money](#))

All products prices are listed on the products page, and shipping costs are added to the customers total once you are ready to pay. All shipping costs are calculated by the shipping company; and fees, taxes and or special shipping request will be added to the customers total.

If special shipping/packaging requests are desired, please communicate them at time of order payment, so that they can be properly calculated communicated to the shipping service.

International and or special shipping can require additional shipping time and will be communicated and updated accordingly.

All items are individually wrapped and protected to ensure the best possible Lil' Piece to arrive at your desired destination.

### Shipment processing time

Delivery delays can occasionally occur, and not in control of Lil' Piece; but we will do any that we can to help get you the answers you need on your shipment.

All **completed** orders (custom orders are not completed at the time of order, only pre-made stock listed in the 'Lil' Store' can be ready to process for shipping prior to ordering. Once a custom order has been finished and client approved, it can be made ready for shipping and termed 'completed') are processed for shipping within 1 business day of making your purchase.

If an order has a customized piece it will be processed and shipped upon completion, and with status updates as each new development stage is achieved.

All orders will have an email notification of the status for your order.

Orders are not (not guaranteed) shipped or delivered on weekends or holidays, if an order does have this occur it is the 'rare/random' vs a standard process.

If there will be a significant delay in processing for shipment of your order, we will contact you via email.

## **Shipping to P.O. boxes or APO/FPO addresses**

Lil' Piece will ship to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

## **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s).

The tracking number will be active within 24 hours.

## **International Shipping Policy**

If you would like your order shipped internationally any Customs, Duties and Taxes are added to the purchase of the order; All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

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## **Damages**

Lil' Piece is not liable for any products damaged or lost during shipping. All items are individually wrapped and protected to ensure the best possible Lil' Piece to arrive at your desired destination.

If you received your order damaged, please contact the shipment carrier to file a claim, any details and/or paperwork i have for your order is welcome to your request/provided in the status updates of your order.

Please save all packaging materials and damaged goods before filing a claim.